

Date: March 23, 2020
To: Customers, Suppliers, Partners and Employees
From: Executive Management Team
Subject: COVID-19 Update – Service Guarantees



At this time, as the COVID-19 coronavirus continues to be a fast-moving and evolving issue, we are working diligently to take the steps to protect our customers and employees.

Due to these circumstances as of March 23, 2020 Canpar Express has temporarily suspended service guarantees until further notice. We will continue to do everything possible to maintain service commitments and ensure the safe delivery of shipments.

We apologize for any inconvenience this may cause and thank you in advance for your patience, support and trust.