



Date: March 13, 2020

To: Customers, Suppliers, Partners and Employees

From: Executive Management Team

Subject: Service Updates related to COVID-19 coronavirus

Canpar Express is taking the following precautionary measures during this time to protect the safety of our customers, employees and their families in order to mitigate the impact and contain the spread of COVID-19.

- At this time, we are only accepting cheques as payment for C.O.D. (cash on delivery) shipments and will not be accepting cash
- In addition to the address and time, at time of delivery, we will verbally collect and record the name of a receiver for P.O.D. (proof of delivery) purposes and will not require customers to handle / sign electronic scanners

As we closely monitor the situation, one of our primary focus' as it is with all Canadians is to help contain the spread of COVID-19 which the above measures are designed to assist with.

Thank you for your understanding.

Kind Regards,

Brian Kohut

TFI International