

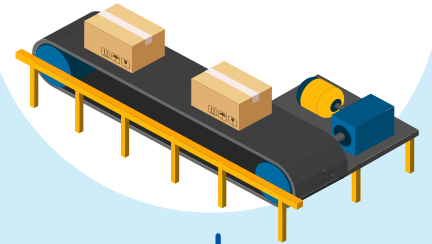
# The JOURNEY of a PARCEL

The first scan to occur on the parcel is upon **pickup\*** from the shipping location.

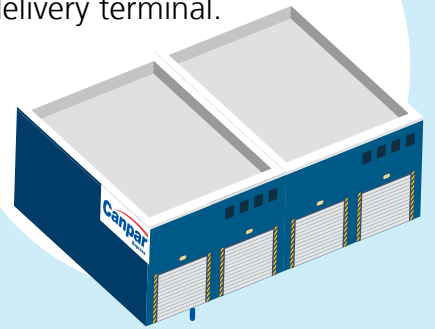
*\*Only applicable to P&D pickups*

Once the parcel arrives at the sortation hub, it is inducted into the automated sortation system and an **arrival** scan is placed on it.

After sortation occurs, a **departure** scan is placed on the parcel to indicate which terminal it will be sorted to.



The parcel is scanned once again upon **arrival** at the delivery terminal.



When loaded onto the delivery vehicle, the parcel is then scanned **with courier** to indicate it is with the driver and out for delivery.



A final **delivery** scan is placed on the parcel once it reaches its final destination, indicating the delivery has been completed successfully.



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